

# BOOST ROI. IMPROVE ADOPTION. PARTNER WITH THE BEST.

We are Transcendence IT, a BMC partner focused solely on BMC Software products, services, and education. We help you achieve continuous success with your BMC solutions through hands-on implementations, innovative training programs, and always-on access to our team of senior BMC alums.

**With Transcendence IT, you'll never go it alone.**



## WHAT MAKES US UNIQUE?



**We ensure the best possible ROI** on your products with deep, ongoing training and personalized solutions to your toughest issues.



**We know our stuff**, especially Discovery, Synthetics, Automation, Operations, Capacity and IT Service Management



We are a service-disabled veteran-owned small business that is as **committed to our customers** as we are to our country.

## HOW DO WE ENSURE YOUR SUCCESS?



**Mentor Protégé.** Enjoy additional services and training for 12 months after your initial engagement with Transcendence at no additional cost.



**Tune-ups & Troubleshooting.** Overcome challenges with deployment, adoption and more with our professional services offerings.



**Premium Enablement Packs.** Take your BMC expertise to the next level by leveraging our customized or on-demand Enablement Packs.



**George Klarmann**

Founder  
Former BMC Solution Architect



**Joe Ryan**

Vice President Sales  
Former DSM PAM



**Rick Floyd**

DSO Practice Director  
Former BMC Principle  
Consultant



**Joshua Klarmann**

Innovation Director  
Mathematician

## WHO TRUSTS TRANSCENDENCE IT?



**A TOP 5 INSURANCE COMPANY** with \$89 billion revenue



**A GLOBAL SYSTEMS INTEGRATOR** with \$8 billion revenue



**A TOP 10 U.S. BANK** with \$382 billion in Assets



**A TOP 5 RETAILER** with \$68 billion revenue



**3 STATE GOVERNMENTS** with over 10 million citizens each

### SOFTWARE EXPERTISE



- Helix Discovery
- Helix Remedy
- TrueSight Server Automation
- TrueSight Capacity Optimization
- TrueSight Operations Management
- TrueSight Synthetic Transactions
- TrueSight Cloud Security
- TrueSight Vulnerability Management
- Control-M

### SERVICES SPECIALTIES

- Remedy Upgrades and Data Migrations
- Automated Discovery Credential Remediation
- Discovery DataPump Integration
- TSOM Event Optimization Toolkit
- BPPM to TrueSight Upgrade / Migration
- Migrations to TrueSight Synthetic Transaction
- Discovery and CMDB Health Checks
- Control-M Competitor Conversions

“We have gone through 3 sessions with Transcendence IT and are very happy with the outcome of these training sessions. Josh did a fantastic job. The training is going to help us build more meaningful dashboards for our support teams and for our application owners. Many thanks to George and Josh for their dedication to ensuring our requirements were met.”

**Sr. Systems Management Engineer,**  
Very large U.S. retail BMC customer

“I’m glad Transcendence IT is being recognized as they should be: the BMC partner of choice.”

**Nathaniel Comer,**  
BMC Regional Territory Manager

Our skilled team makes sure you get the most from your BMC investment.

## Let's discuss how we can help you.

**George Klarmann, President**

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**Joe Ryan, Vice President Sales**

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